

Additional Services We Offer

Video Mystery Shopping Program

Employees are always on their best behavior when their boss is present but what about when the boss is not present?

Are you customers treated fairly, and respectfully?

What about the cleanliness and overall appearance for your business?

What is the staff doing while on the clock?

During a video mystery shop you will do many of the same types of things you do in a regular mystery shop. You will ask questions of employees engage them in conversations and record their responses. The employee is given the opportunity to provide professional and courteous service

You may also be asked to record images of the sales floor and service areas. A trained shopper will enter a client's place of business while wearing a micro camera unit concealed in a purse, tie, pager, or apparel.

An advantage of video over written reports is that the client can see exactly what happened, and not have to rely on the written reports of the mystery shopper. The employee who was shopped can view the video and see exactly how they come across to customers. Your video mystery shop will be available via online or DVD. Video Mystery Shops are also a great tool to use for the evaluation period. We recommend that clients inform their employees that there will be periodic mystery shops. We encourage the employers to use our hidden camera program as a positive training tool.

Common Mystery Shopper Clients:

Restaurants
Retail Shops
Department Stores
Family Restaurants
Upscale Restaurants
Fast Food Chains
Outlet Stores
Hotels/Motels/Resorts
and more.....

Repossessions

With Advantage Investigations & Recovery LLC, you can expect results not regrets. When rapid, cost effective, and professional results are needed, Advantage Investigations & Recovery LLC is the company to use. Utilizing a Spotter for you delinquent accounts is a very cost effective method to increase your recoveries and keep your expenses down. We understand that **all** repossessions can be considered as a potential loss, and we work hard to attempt to minimize those losses by spotting those delinquent accounts.

PRIVATE PARTY REPOSSESSIONS

What do you do when a vehicle you sold, is paid for with a bad check? What about the individual not making scheduled payments? Call Advantage Investigations & Recovery... We can help!

Most individuals do not realize that they have the same rights as other lenders when it comes to defaulted obligations. We will work with you to find the location of your property, and help return the merchandise to you.

Contact us at 866-583-5685 or email us at info@recovery-pros.com and let us get started with your case today!!!! You may also visit our website at www.recovery-pros.com.

ADVANTAGE INVESTIGATIONS & RECOVERY



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www.recovery-pros.com

Welcome to Advantage!!

Advantage Investigations & Recovery LLC is a Northern, VA based private investigation company. We are committed to the process of providing truth and clarity in a timely fashion to situations that are beyond the scope of our clients' professional and or personal business.

We look forward to the opportunity to discuss your project. We know investigative matters often involve highly charged, private situations that require the utmost discretion. We are sensitive to this and know how to minimize the stress in handling matters of a delicate nature.



Services We offer!

Private Clients

Background Investigations
Pre-marital/Divorce Investigations (infidelity)
Child Custody
Teen Activity Checks
Child Support Investigations

Attorney/Legal Clients

Process Service
Skip trace/Locate Witness
Fraud Cases
Civil Suits
Due Diligence/Background Investigations
Statement and Interviews
Real Estate Title Searches
Surveillance
Domestic and Family matters (i.e. divorce, child support, child custody, etc)
Public Records Retrieval

Corporate/Business Clients

EEO Investigations
Undercover Operations
Workplace Misconduct Investigations
Human Resource Matters (i.e. terminations, wrongful dismissal claims, discrimination, sexual harassment, etc)
Research Projects
Due Diligence/background Investigations
Employee Theft
Surveillance
Process Service
Fraud Investigations (workers' comp, mortgage, etc)

Reasons to use Advantage Investigations & Recovery

Do you have a child support Judgment?

Are you going to file a judgment but want to check the debtor's assets to see if the judgment is worth filing? Or do you need to locate the debtor's place of employment for the purpose of a wage garnishment?

Are you forming a partnership, merger, finalizing a franchise, and you want to get a full background investigation of the business or person?

Do you need to locate a witness, loved one, a debtor or missing person?

Do you want to check the activity of your teen?

Do you suspect your spouse of cheating?

Do you have legal documents that need to be served?

Do you need to locate a deadbeat mom or dad for child support?

Do you need a background check on a potential mate, nanny, or child sitter?

Are you an attorney or paralegal and you need someone to assist in the legwork and research on a case so you can handle the more important matters?

Do you own a business, are an insurance agent, or otherwise are responsible for employees and you want to have surveillance done on an employee to make sure the workers' compensation claims, disability claims, etc are legitimate?

Are you a bank or lending institution and suspect mortgage fraud?

Are you a church or non-profit organization and need criminal background information on potential volunteers, board members or someone hold a vital position within your organization?

Has an investment deal gone bad?

Let Advantage Investigations & Recovery

Give you the advantage!!!!

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